

Norfolk Southern Corp.
650 W. Peachtree St. NW
Atlanta, GA 30308



NEWS RELEASE

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FOR IMMEDIATE RELEASE-04/14/2023

NORFOLK SOUTHERN CONTINUES WORKING TOWARD FUNDS AND PROGRAMS TO BENEFIT EAST PALESTINE

ATLANTA — Norfolk Southern Corporation (NYSE: NSC) issued the following statement Friday.

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Norfolk Southern promised to make things right following the derailment in East Palestine, OH on Feb. 3. Norfolk Southern is making progress every day cleaning the derailment site, providing financial assistance to affected residents and businesses, investing in East Palestine, and listening closely to the concerns of the community.

Alan Shaw, President and CEO for Norfolk Southern, said: “I am deeply sorry for the impact this derailment has had on the people in the region, and I am determined to make it right. We will continue to invest in the affected communities for as long as it takes to help people in the area to recover and thrive.”

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To date, Norfolk Southern has transported over 22,000 metric tons of soil and over 11 million metric gallons of water from the derailment site to hazardous waste facilities. Every day, teams are testing air quality, soil samples, and water samples across East Palestine. Environmental monitoring in partnership with the EPA continues to show that air and drinking water are safe. To provide additional assurance, Norfolk Southern is working in conjunction with Ohio Attorney General Dave Yost to develop additional long-term testing programs.

Many residents are worried about health impacts related to the derailment. Norfolk Southern is committed to a solution that addresses long-term health risks through the creation of a long-term medical compensation fund.

Norfolk Southern knows that residents are worried about their home values and understand these concerns. The company is committed to working with the community to provide tailored protection for home sellers if their property loses value due to the impact of the derailment.

Norfolk Southern is committed to helping the community of East Palestine thrive. To date, reimbursements and investments in the community total more than \$28 million. In addition, the Family Assistance Center remains open, providing financial support to more than 7,000 families in East Palestine.

Financial assistance is just a down payment. Norfolk Southern is also committed to learning from this accident.

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Norfolk Southern is listening to community leaders, business owners and residents to identify ways we can invest in their futures. Norfolk Southern personnel arrived in East Palestine shortly after the accident, and we will remain until things are made right. Residents of East Palestine and the surrounding communities are encouraged to visit the community website NSMakingItRight.com for the latest information.

About Norfolk Southern

Since 1827, Norfolk Southern Corporation (NYSE: NSC) and its predecessor companies have safely moved the goods and materials that drive the U.S. economy. Today, it operates a customer-centric and operations-driven freight transportation network. Committed to furthering emissions by shipping via rail. Its dedicated team members deliver more than 7 million carloads annually, from agriculture to consumer goods, and is the largest rail shipper of auto products and metals in North America. Norfolk Southern also has the most extensive intermodal network in the eastern U.S., serving a majority of the country's population and manufacturing base, with connections to every major container port on the Atlantic coast as well as the Gulf of Mexico and Great Lakes. Learn more by visiting www.NorfolkSouthern.com.

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MEDIA ADVISORY

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FOR IMMEDIATE RELEASE-04/14/2023

NORFOLK SOUTHERN TO HOST PRESS CONFERENCE ON DERAILMENT CLEANUP EFFORTS

WHO: Norfolk Southern media relations representatives Megan Missey, Jahrell Hammonds and Blake Bonifas

WHAT: To host a press conference providing updates on East Palestine derailment response and cleanup efforts

WHEN: Friday, April 21, 2022

Scheduled activities:

10 a.m.	Press conference begins
Noon	Press conference ends

WHERE: Carroll Hall
Freedom Forum Conference Center, Room 305
Chapel Hill, NC 27514

Carroll Hall is located at the eastern center of the University of North Carolina at Chapel Hill's campus between Hanes Hall and Gardner Hall. The Freedom Forum Conference Center is located on the third floor of Carroll Hall. To reach the Freedom Forum, turn right after entering the lobby of Carroll Hall, taking the staircase up to the third floor and turning right after exiting the stairwell.

NOTE: Registration is required to attend the press conference. Please RSVP at the following link:
<https://unc.zoom.us/meeting/register/tJcuc-2ppz4iHdEaaSBk2iqNHL8vRSyhc4E>

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FACT SHEET

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FOR IMMEDIATE RELEASE-04/14/2023

NORFOLK SOUTHERN RAILWAY TRAIN DERAILMENT IN EAST PALESTINE, OHIO

This fact sheet provides information on the train derailment incident involving a Norfolk Southern Railway (NS) train in East Palestine, Ohio. The purpose is to ensure accurate and up-to-date information is available to the public, media and other stakeholders.

Incident Details

- On Feb. 3, 2023, at about 8:54 p.m. local time, eastbound Norfolk Southern Railway (NS) general merchandise freight train 32N derailed 38 railcars on main track one of NS Fort Wayne Line of the Keystone Division in East Palestine, Ohio.
- The derailment included 11 tank cars carrying hazardous materials that subsequently ignited, fueling fires that damaged an additional 12 non-derailed railcars.
- First responders implemented a 1-mile evacuation zone surrounding the derailment site which affected approximately 2,000 residents. There were no reported fatalities or injuries.

Cause

- The cause of the derailment is currently under investigation by the National Transportation Safety Board (NTSB) and Norfolk Southern Railway. Initial findings suggest that an overheated wheel bearing on the 23rd railcar caused a catastrophic failure that may have caused the derailment.

Response Efforts

- Completed more than 600 in-home air tests in conjunction with the Environmental Protection Agency (EPA) and other governmental agencies. In-home air monitoring has not detected substances related to the incident and does not indicate health risks.

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NORFOLK SOUTHERN FACT SHEET/Page 2

- Implemented an extensive outdoor air monitoring program in the community. Thousands of data points have been collected, which continue to indicate no risk to health from incident-related substances.
- Actively sampling East Palestine's drinking water supply wells, drinking water system and private wells in areas potentially impacted by the incident.
- Distributed over \$11 million in direct financial assistance to more than 7,000 families and businesses to cover costs related to the evacuation. Those include reimbursements and cash advancements for lodging, travel, food, clothes and other related items. The Legal Claims team completed 50 in-home visits with residents unable to make it into the Family Assistance Center.
- Norfolk Southern's Family Assistance Center is located in Abundant Life Church at 46469 state Route 56, New Waterford, OH 44445.
- Established a \$1 million fund available immediately to the community.
- After a further review of areas affected by the evacuation orders and at the request of East Palestine Mayor Trent Conaway and other public officials, Norfolk Southern announced it is expanding the geographic area eligible for reimbursements for costs and inconvenience related to evacuating the region on Feb. 15. All East Palestine residents in the 44413 ZIP code are eligible. Residents should bring proof of residency with them to the Family Assistance Center.
- Reimbursing the East Palestine Fire Department \$220,000 to replace Self-Contained Breathing Apparatus (SCBA) air packs, which allow firefighters to breathe compressed air when responding to fires.
- Providing more than 100 air purifiers for residents to use in their homes. Air purifiers purchased for the East Palestine Municipal Building in coordination with the city manager.
- Coordinating and funding cleaning and air monitoring services for East Palestine elementary and high schools.
- Over 11 million metric gallons of impacted water/sludge have been removed for final disposal.
- Ohio Department of Health officials established an emergency clinic in East Palestine with the help of the U.S. Department of Health and Human Services.

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Environmental Impact

- Air monitoring has not shown any detections of substances related to the incident and does not indicate a health risk
- Water quality testing of the East Palestine municipal well has shown no water quality concerns.
- To date, officials have not seen any impact on the livestock community that causes concern.
- Water quality in Sulfur Run was impacted due to spillage. This resulted in the loss of fish. No endangered species perished, and the contamination is contained and being remediated.
- Officials have not detected any vinyl chloride in any downgradient waterways. Low level contaminants were originally detected along the Ohio River, however proactive treatments have eliminated the risk to date.

About Norfolk Southern

- Since 1827, Norfolk Southern Corporation (NYSE: NSC) and its predecessor companies have safely moved the goods and materials that drive the U.S. economy. Today, it operates a customer-centric and operations-driven freight transportation network. Committed to furthering sustainability, Norfolk Southern helps its customers avoid 15 million tons of yearly carbon emissions by shipping via rail. Its dedicated team members deliver more than 7 million carloads annually, from agriculture to consumer goods, and it is the largest rail shipper of auto products and metals in North America. Norfolk Southern also has the most extensive intermodal network in the eastern U.S., serving a majority of the country's population and manufacturing base, with connections to every major container port on the Atlantic coast as well as the Gulf of Mexico and Great Lakes. Learn more by visiting www.NorfolkSouthern.com.

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BACKGROUNDER

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NORFOLK SOUTHERN RAILWAY TRAIN DERAILMENT IN EAST PALESTINE, OH

Norfolk Southern Railway is a major Class I railroad in the United States, operating 19,500 route miles in 22 eastern states and serving every major container port in the eastern United States. The Railway is a subsidiary of Norfolk Southern Corporation, which was formed after the merger of Southern Railway and Norfolk and Western Railway in 1982. Norfolk Southern provides a range of services, including coal, intermodal and general merchandise freight transportation.

Despite a strong interest in safety, Norfolk Southern recently experienced a train derailment in East Palestine, Ohio, which has brought the company's safety measures into focus. On Feb. 3, 2023, at about 8:54 p.m. local time, eastbound Norfolk Southern Railway (NS) general merchandise freight train 32N derailed 38 railcars on main track one of NS Fort Wayne Line of the Keystone Division in East Palestine, Ohio. The derailment included 11 tank cars carrying hazardous materials that subsequently ignited, fueling fires that damaged an additional 12 non-derailed railcars. First responders implemented a 1-mile evacuation zone surrounding the derailment site which affected up to 2,000 residents. There were no reported fatalities or injuries.

Norfolk Southern immediately deployed an emergency response team to the scene, which coordinated closely with local authorities. Norfolk Southern is working closely with federal investigators from the National Transportation Safety Board (NTSB) to determine the cause of the derailment. Temporary rerouting measures have been implemented to minimize disruptions to cleanup operations. While the investigation is ongoing, initial findings by the NTSB suggest that an overheated wheel bearing on the 23rd railcar caused a catastrophic failure that may have caused the derailment. Norfolk Southern places a strong emphasis on safety and invests more than \$1 billion annually in safety measures such as track maintenance and inspection, employee/first responder training and advanced technology.

As the NTSB investigation continues, Norfolk Southern will work tirelessly to make things right in the community of East Palestine, Ohio. Through the environmental cleanup, continuous health monitoring and preemptive safety enhancements, Norfolk Southern will not stop its efforts until the community is made whole again.

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EXECUTIVE BIOS

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Alan H. Shaw | President & Chief Executive Officer

Alan Shaw is President and Chief Executive Officer at Norfolk Southern Corporation. In his current role, Shaw oversees all areas of the company's business, building a customer-centric and operations-driven organization. With 28 years of achievement at Norfolk Southern, he is one of the most respected leaders in the industry. Shaw has helped the company build the strongest intermodal franchise in the eastern U.S., positioning the railroad for growth in consumer-oriented, service-sensitive markets. He has also led support for numerous innovations in customer-facing technology, sustainability and new product offerings.



Ann A. Adams | Executive Vice President & Chief Transformation Officer

Appointed EVP & Chief Transformation Officer in 2019, Adams has been driving transformation initiatives across Norfolk Southern, overseeing Information Technology, Human Resources, Labor Relations, Corporate Communications, Corporate Giving and Sustainability. She also led the cross-functional team tasked with relocating Norfolk Southern's corporate headquarters to Atlanta, including the design and construction of its state-of-the-art \$575 million campus, designed to boost collaboration and innovation.



Paul B. Duncan | Executive Vice President & Chief Operating Officer

Appointed EVP & Chief Operating Officer in 2022, Duncan previously served as Vice President of Service Design and Performance for BNSF Railway. He is responsible for formulating service plans for the company's bulk, intermodal and merchandise operations. Before his current role, Duncan served as Assistant Vice President for Capacity Planning, where he oversaw the company's physical infrastructure capital planning and led the network strategy team. He has more than 19 years of experience across the company's operations and transportation segments.

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Claude E. "Ed" Elkins | Executive Vice President & Chief Marketing Officer

Appointed Chief Marketing Officer in 2021, Elkins leads the company's Intermodal, Automotive and Industrial Products business divisions. He also manages the Real Estate, Industrial Development, Short Line Marketing, Field Sales and Customer Logistics business groups. Currently, Elkins serves on the Georgia Chamber of Commerce Executive Committee and the boards of directors of the National Association of Manufacturers and TTX Company. He also represents Norfolk Southern as an active member of the Traffic Clubs of Chicago, New York and Pittsburgh and the North American Rail Shippers Association.



Mark R. George | Executive Vice President & Chief Financial Officer

Appointed Chief Financial Officer in 2019, George is responsible for overseeing the company's Finance teams as well as Investor Relations, Sourcing, and Corporate Strategy teams. During his time at Norfolk Southern, he has enhanced the company's focus on productivity and cost control – utilizing his expertise across multiple industrial segments to drive even greater financial success. George has more than 30 years of experience in financial management, strategy and business development.



Nabanita C. Nag | Executive Vice President & Chief Legal Officer

Appointed Chief Legal Officer in 2022, Nag is responsible for the company's Audit and Compliance, Government Relations and Legal departments. She first joined Norfolk Southern in 2020 as General Counsel Corporate, where her responsibilities included SEC reporting and compliance, corporate finance, corporate and board governance, shareholder engagement, labor and employment and oversight for cybersecurity and data privacy matters.

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Michael R. McClellan | Senior Vice President & Chief Strategy Officer

Michael has over 25 years of experience in management consulting and logistics optimization. Before joining Norfolk Southern, Michael was a management consultant focused on supply chain cost reduction, network optimization, third-party logistics implantation and supply chain software implementation. Their major clients included Ford Motor Company, Farmland and Weirton Steel. In this role, they managed and supported multiple client engagements across the U.S. focused on supply chain improvement across a diverse portfolio of industries.

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MEDIA STATEMENT

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Since 1827, Norfolk Southern has safely moved the goods and materials that drive the U.S. economy. Our dedicated team members deliver more than 7 million carloads annually, from agriculture to consumer goods, and are the largest rail shipper of auto products and metals in North America. Today, we are determined to make the railroad industry safer through our initiatives, collaboration with others in the industry, and engagement with lawmakers and other stakeholders. Norfolk Southern is deeply sorry for the impact the East Palestine derailment has had on the people in the region and is determined to make it right.

Working now under the U.S. Environmental Protection Agency's Unilateral Administrative Order, we have submitted a long-term plan that will guide our comprehensive testing program for the community's water, air and soil. That testing is informed by science and regulatory standards, and we will continue to transparently share the results of our ongoing testing. Agencies at the state and federal level—including the U.S. Environmental Protection Agency, the Ohio Environmental Protection Agency and the Pennsylvania Department of Environmental Protection (DEP)—are continually monitoring the air and water quality in the impacted region. We are encouraged that they have reported to date that the air and drinking water are safe.

To date, we have committed to reimbursements and investments of more than \$28 million in total, including by helping more than 7,000 families through our Family Assistance Center. This financial assistance is just a down payment. We are currently working with the relevant stakeholders to establish three new funds to address healthcare, property values and water testing in East Palestine and the surrounding communities. We also have launched a community website, NSMakingItRight.com, to provide the latest information to residents of East Palestine and the surrounding communities. We will continue to invest in the affected communities for as long as it takes to help people in the area to recover and thrive.

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In the meantime, we have already launched a series of immediate steps to enhance safety, based on the facts in the National Transportation Safety Board's (NTSB) preliminary report. We look forward to cooperating with the NTSB as it continues its investigation into the root cause of the accident as well as its wider investigation.

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